

Our Impact

We create meaningful, lasting change for individuals and communities. We will grow our reach and services across Australia to empower people of all abilities to achieve their goals and live independently. We aim to be a trusted provider of choice, recognised for compassionate, inclusive, and client-centred care. We will sustain financial strength through effective governance, partnerships, and social enterprise growth. We will also collaborate with funders, partners, and communities to deliver innovative, community-led programs.

Our Client Experience

We deliver compassionate, inclusive, and empowering support that clients can trust. We strive to be known for excellence in care quality, safety, and inclusivity. We will increase personalisation and flexibility in every service plan to reflect individual aspirations. We aim to empower clients through co-design, ensuring their voices guide our services. We will improve wellbeing, participation, and independence outcomes across all programs.



Our People

We are the place where people thrive through purpose and care. We empower our team with training, mentoring, and leadership opportunities that build confidence and capability. We partner with staff and clients to create a positive, values-driven workplace culture. We enhance employee wellbeing through fair workloads, recognition, and support programs. We celebrate teamwork, compassion, and achievements across all levels of the organisation.

Our Culture

We lead with compassion, inclusivity, empowerment, and excellence. We continue to place people at the centre of every decision and action. We build a culture of continuous improvement, collaboration, and integrity. We lead with evidence-based, data-informed decisions and innovative practices. We establish Easthaven as a socially responsible and environmentally sustainable organisation.